



# RETURN FORM



What we really want in UTAIGA is you to be 100% satisfied with our products. We stands behind the quality of everything we sell. However if you are for any reason unsatisfied with your purchase just fill out this form, add it to the package along with the item you want to return/exchange and send it to our address. If you have any question, please feel free to contact us at [utaiga@utaiga.com](mailto:utaiga@utaiga.com).

<b>YOUR NAME</b>	
◇	◇
<b>ORDER NO.</b> (see invoice/confirmation email)	
◇	◇
<b>BANK ACCOUNT NO.</b> (In case of refund)	
◇	◇
<b>YOUR ADDRESS</b> (In case you want to return item to other address)	
◇	◇

RETURNING ITEM		NEW ITEM *	
Name/gender	Size	Name/gender	Size

\* Fill out name, gender and size of exchange product. **Leave empty if you want to refund.**

- ◆ Please send the product you want to return/exchange with this Form and original Invoice or confirmation email from your order to address you find on the bottom of this form.
- ◆ Once we receive your package, we will notify you by email. If your new item is in stock it will be shipped out immediately. In case of refund, we will issue your refund as soon as possible, at most within 14 days of receiving your package.
- ◆ Item you want to return or exchange must be in new (unworn/unwashed) condition.
- ◆ Items could be returned or exchanged only within **30 days** of the original delivery to you.
- ◆ We are sorry, but **we do not refund your shipping costs**. The shipping cost of returning item is on you.
- ◆ Please do not send package as COD (cash on delivery). Items sent this way will not be accepted.
- ◆ We advise you to ship your returns via local postal services in order not to have any problems at customs. It is obligatory to write 'Return Product' on your package and also tell this information to the cargo personnel in charge. Otherwise, we cannot be responsible for any tax or extra charge.

**ADDRESS FOR RETURN & EXCHANGE**

**Seansa RT, s.r.o.  
Za Dielom 2  
Rajecke Teplice 013 13  
SLOVAKIA**

Place for additional information, message etc.:

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your signature

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date